

RFI 10) Does SAWS maintain an in-house plan or set of protocols similar to the Hazard Mitigation Action Plan? **Yes. SAWS has a number of established emergency plans.**

A. To what extent was that plan activated in response to the winter storm and resulting outages? **SAWS was following the emergency response protocols outlined in the SAWS Emergency Response Plan. SAWS was also following the National Incident Management System, guidelines generally used by all public safety agencies in emergency situations.**

B. Was the plan faithfully implemented? If not, why not? **The protocols outlined in this plan were being followed.**

C. To what extent are the SAWS plan or protocols' implementation dependent on CPSE? Is SAWS in control of this or not? **SAWS water service is dependent on CPSE electrical service. SAWS was following the guidelines established for power outages in SAWS Emergency Plans. SAWS is in control for following the guidelines in this plan.**